



Neo Care Plus

Take your Neo subscription to the next level

For customers looking for an enhanced Neo experience, we recommend subscribing to Neo Care Plus. This package provides premium access to additional training and support, as well as exclusive offers. We strongly suggest that you subscribe to Neo Care Plus at the same time you subscribe to Neo in order to take advantage of:

- Unlimited access to the IDEXX Customer Support phone center
- Earn CE credit with RACE-approved webinars for in-depth product training, including live Q&A with a Neo expert
- 10% off office supplies including prescription labels and vials, reminder and sympathy cards, tote bags and pet memorials purchased online through IDEXX



Getting Started with Neo Care Plus

It's easy! If you're an existing Neo customer, email neosubscriptions@idexx.com. For new customers, please contact us at [888-IDEXX-NEO](tel:888-IDEXX-NEO).

Neo Care Plus is priced at **\$99 per month, per location.**

Our coverage is Monday through Friday 6:30AM to 8:00PM CST and Saturday 7:00AM to 4:00PM CST.